



Clare M Martin BSc MSc Occ Psych
PO Box 72
Ventnor
Isle Of Wight
PO38 9BE
(SOUTH EAST)

Direct Tel/Fax: 0845 643 6466
Mobile: 07970 898 733
Email: clare.martin@rehabolutions.co.uk

PERSONAL PROFILE

A Rehabilitation Case Manager with qualifications in the fields of Occupational Psychology, Ergonomics, Counselling, and Stress Management, and extensive experience in personal injury rehabilitation, assessment, disability management, and case management. My specialist areas are employment and vocational/work rehabilitation, applied to both case management and Expert Witness cases.

Main areas of expertise:

- Provision of vocational assessment and rehabilitation case management services to Insurers, Solicitors and Employers in the field of personal injury and disability
- Initial Needs/Rehabilitation Needs Assessment reports
- Case management and rehabilitation service co-ordination.
- Working with injured people to identify work-related transferable skills and their effective application to the employment market.
- Working with injured people and employers to analyse jobs and workplace demands to assist employees' transition back to work.
- Rehabilitation action planning and vocational guidance
- Active job search support
- Expert Witness Employment & Vocational Rehabilitation Assessment reports
- Workplace assessments

CURRENT EMPLOYMENT STATUS

Rehab Solutions Ltd
09/03 to present

Rehabilitation Consultant, Case Manager and Managing Director

Rehab Solutions provides rehabilitation assessment and case management services. Evaluation of the full impact of an accident on an injured person's physical and psychological functioning, social, domestic and employment situation is undertaken to provide practical reports with goal-oriented action plans to ensure accelerated medical recovery, improved quality of life and return to gainful employment for the injured person. Expert Witness services in the fields of employment and vocational rehabilitation provided.

CAREER HISTORY

02/02 – 09/03
Crawford & Company
Healthcare Division

Head of Healthcare

Head of Crawford and Company's UK Healthcare business, a leading provider of medical and vocational assessment and case management services to Insurers, corporates and personal injury solicitors.

09/97 – 09/03
Crawford & Company
Healthcare Division

Vocational Rehabilitation Case Manager

Assessment and case management of injured individual's vocational rehabilitation through liaison with legal, insurer, medical, private and public sector professionals. Identifying rehabilitation needs/transferable skills/employment potential and researching local labour markets
Developing rehabilitation action plans, identifying career, work and training options.

1997 Further Education Development Agency	Research Officer Undertaking survey research projects including questionnaire design, data collection and statistical analysis for the Further Education sector.
1996 – 1997 University of Bristol	Teaching Staff Working on MSc Occupational Psychology course programme – supporting dissertation workshops and supervising research students
1994 – 1995 Derbyshire Building Society Head Office	Head Office Building Society Manager Managing staff to effectively identify and respond to customers in financial difficulties. Supporting network of 63 branches and promoting Head Office communications. Project management.
1991 – 1994 Derby Citizens Advice Bureau	Debt Counselling Supervisor Managing Bureau's Money Advice Unit, paid staff and volunteers. Advising clients in financial difficulties, liaison with solicitors, creditors, Inland Revenue.
1987 – 1991 Department of Employment, Civil Service	Occupational Psychologist Psychometric testing and assessment of disabled people to determine employment/training capabilities. Vocational guidance and developing rehabilitation programmes.

EDUCATION & PROFESSIONAL TRAINING

2000/ 2001	Diploma in Stress Counselling & Management with Primary Certificates in: Cognitive Behavioural Therapy & Training Rational Emotive Behaviour Therapy & Counselling Problem-Focused Psychotherapy, Coaching & Training Assertion and Communication Skills Training Multi- modal Therapy & Counselling Relaxation Skills Training (Centre for Stress Management)
1999	BIOH Basic Ergonomics (Robens Centre for Health Ergonomics)
1999	Expert Witness Training (Thomas Sands Training)
1997	Certificate in Counselling Skills (Trowbridge College of Further Education)
1996	MSc Occupational and Organisation Psychology (Distinction) (University of Surrey)
1996	Certificate of Competence in Occupational Testing (Level A) (British Psychological Society)
1986	BSc (Hons) Applied Social Psychology (University of Wales Institute of Science and Technology)

PROFESSIONAL MEMBERSHIP

Case Manager Member of CMS UK
Vocational Rehabilitation Association VRA
International Stress Management Association ISMA
Founder member of Association of Coaching
Graduate member of British Psychological Society BPS
Graduate member of BPS Occupational Psychology Section